

## IMPORTANT NOTICE

Please could this email be forwarded to all relevant parties of this hearing.

**Parties Name:** The Queen on the Application of White -v- Gloucestershire County Council

**Case Number:** CO/3088/2020

Hearing Date: 23/2/2021 – Bristol Civil Justice Centre 3pm

This is your joining notice for your video hearing by Cloud Video Platform (CVP). Please refer to your original hearing notice which provides additional information to support you joining your hearing.

It's important if you have not already done so, you should tell the court immediately **if there are any special arrangements you need to allow you to participate safely in the hearing.**

**To join the hearing, please use the link below:**

**Video/Lync/Skype address:** [hmcts448@meet.video.justice.gov.uk](mailto:hmcts448@meet.video.justice.gov.uk)

**Web browser:** [click here](#)

**Phone number:** +44 2036088838

**Voice conference ID:** 25645225#

**Guest page:** [click here](#)

If you have a computer it's strongly advised, you use Edge Chromium, Google Chrome or Firefox as your browser to access CVP. **If you use another browser, it may not work properly.**

Please ensure that you join the hearing at least **15 minutes** beforehand to ensure a prompt start to the hearing.

You will be asked to enter your name. Make sure you enter your **name** and your **role** in the hearing in brackets. For example: **John Smith (Claimant)**

This hearing will be recorded by HMCTS.

**You must not make any personal or private recording or publish any part of this hearing, including court communications. It is a criminal offence to do so.**

**You must test you can access CVP before the hearing**

Use the following CVP Test link – (use “test\_call” as conference alias as shown below)

[https://join.meet.video.justice.gov.uk/default/#/?conference=test\\_call](https://join.meet.video.justice.gov.uk/default/#/?conference=test_call)

(This test link will **not** work if you are using the ‘Pexip Infinity Connect’ app)

**Prior to the hearing, please read the tutorial on how to join CVP:**

<https://www.gov.uk/government/publications/how-to-join-a-cloud-video-platform-cvp-hearing/how-to-join-cloud-video-platform-cvp-for-a-video-hearing>

**Prior to the hearing, please test your; camera, microphone and speakers:**

[https://join.meet.video.justice.gov.uk/HMCTS/#/?conference=test\\_call](https://join.meet.video.justice.gov.uk/HMCTS/#/?conference=test_call)

**If you wish to join a CVP hearing using a tablet or mobile, please watch this tutorial prior to the hearing:**

[Join a Civil, Family or Tribunal CVP hearing on your tablet or phone](#)

**If you are unable to complete the test connection or experience technical difficulties, call the helpline on 0330 8089405.**

**Tell us about your experience**

We're holding more CVP hearings, so we'd value your feedback. After the hearing please complete our feedback survey:

<https://www.smartsurvey.co.uk/s/HMCTSHearings>

**Brent Russell**

CVP Host and Support Team

Cardiff Civil & Family Justice Centre

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